

Earn 4 CE Credits!

Post-test for the December 2008/January 2009 Issue of *Case In Point: Innovative Practice in Case Management*

Instructions to achieve continuing education credits:

1. Read the entire issue.
2. Complete the post-test and achieve a passing score of at least 70 percent (11 correct answers).
3. Complete the program evaluation.
4. Mail the completed post-test, program evaluation and \$19.95 check or money order made payable to "Dorland Health" to cover processing and handling to: Dorland Health, Continuing Education Dept., P.O. Box 25128, Salt Lake City, UT 84125-0128 or fax the post-test and order form (front and back) with credit card information to 801-365-2300.
5. *Innovative Practice in Case Management* has been approved for nurses by the Florida Board of Nursing, the California Board of Registered Nurses and the Delaware Board of Nursing. In addition, this issue has been pre-approved by the Commission for Case Manager Certification and the Certification of Disability Management Specialists Commission for four contact hours.
6. The CE credits for the current issue are valid through December 31, 2009.
7. Certificates of Completion will be mailed within four to six weeks for those who meet these requirements.

POST-TEST: (Please circle the correct letter.)

1. Molecular breast imaging is proving to be a superlative means of detecting breast cancer in women with dense breasts.
a. True b. False
2. According to researchers at the University Hospitals Case Medical Center in Cleveland, Ohio, patients comply 100 percent of the time with recommended post-operative screenings, which include physicians visits, blood tests and a colonoscopy.
a. True b. False
3. According to the Centers for Disease Control and Prevention, by 2020 the annual cost of falls is predicted to reach \$55 billion.
a. True b. False
4. The goal of the Centers for Medicare and Medicaid Services' decision to withhold payments for "never events" is to stimulate practitioners and organizations to improve the quality of care provided to patients by reducing medical errors.
a. True b. False
5. As a result of the Medicare Improvements for Patients and Providers Act that went into effect July 15, 2008, incentives will be provided to practitioners who implement e-prescribing systems.
a. True b. False
6. Emotional intelligence is the ability to perceive and express emotions accurately, to effectively use emotions to facilitate thought, to understand emotions, and to manage emotions in a way that supports optimal behavior.
a. True b. False
7. Case management leaders can have the most significant impact on their staff's perception of their jobs by helping them feel connected and competent in their work.
a. True b. False
8. According to the Centers for Disease Control and Prevention, asthma is the most common chronic children's disease, impacting one in 13 school-aged children.
a. True b. False
9. The study of complementary medicine as an approach to treat and prevent cancer dates back to the 1920s when the National Cancer Institute experimented with laetrile.
a. True b. False
10. The organization designated to investigate the role of alternative medicine as diverse approaches to treatment is the Office of Cancer Complementary and Alternative Medicine.
a. True b. False
11. Knowledge of and respect for both ethical and cultural dimensions will enhance case management interventions and outcomes.
a. True b. False
12. Hemophilia is a disorder that can result in excessive bleeding, infection and joint damage.
a. True b. False
13. In the United States there are an estimated 170,000 individuals affected with hemophilia A.
a. True b. False
14. Ten million women in America have eating disorders and up to 1 million will die from complications.
a. True b. False
15. Medical case managers can play an instrumental role in the successful outcome of work injury cases by applying the tenets of the four C's: communication, coordination, creativity, continuous.
a. True b. False

Program Evaluation

Your evaluation of the current issue of *Case In Point* will help us improve our continuing education programs and provide insight into your current and future educational needs. If you have questions about the post-test content or additional program evaluation comments, please email the editor in chief at allewellyn@contexomedia.com.

Instructions:

Using a scale of 1 to 5, with 1 being poor and 5 being excellent, please rate the following:

- | | | | | | |
|--|---|---|---|---|---|
| 1. How well we: | | | | | |
| a. Explore issues that challenge members of the care coordination team: | 1 | 2 | 3 | 4 | 5 |
| b. Demonstrate resources to enhance best practice to meet these challenges: | 1 | 2 | 3 | 4 | 5 |
| c. Describe events that demonstrate the value case managers bring to the health care industry: | 1 | 2 | 3 | 4 | 5 |
| 2. Value of the topics | 1 | 2 | 3 | 4 | 5 |
| 3. Relevance to practice | 1 | 2 | 3 | 4 | 5 |
| 4. Quality of information | 1 | 2 | 3 | 4 | 5 |

Please share one example of how your practice will be improved from the topics covered in the current issue. _____

I plan to use the Patient Primer, *A Focus on Rheumatoid Arthritis*, located on page 80 as part of my educational efforts with patients in my practice: Yes ____ No ____.

If no, what information should be noted to make the tool appropriate for use? _____

What future topics would you like to see covered in the Patient Primer? _____

In future issues of *Case In Point*, I would like to see the following topics covered: _____

Your insight and comments are important to all who have a role in producing *Case In Point*. Please let us know how *Case In Point* helps you coordinate care and improve the lives of you and your patients. _____

PAYMENT METHOD

Check enclosed Check #: _____

VISA Mastercard American Express Discover

Credit Card No.: _____ Exp. Date: ____/____/____

Authorized Signature _____

Please check if you do not want us to print your comment.

Organization Types:

Please mark with an "X" (max 2)

- | | |
|---|---|
| <input type="checkbox"/> Independent | <input type="checkbox"/> HHA-based |
| <input type="checkbox"/> UR company | <input type="checkbox"/> Rehab facility-based |
| <input type="checkbox"/> TPA-based | <input type="checkbox"/> SNF-based |
| <input type="checkbox"/> Insurer-based | <input type="checkbox"/> Workers' comp. |
| <input type="checkbox"/> HMO-based | <input type="checkbox"/> Government agency |
| <input type="checkbox"/> PPO-based | <input type="checkbox"/> Volunteer organization |
| <input type="checkbox"/> Hospital-based | |

Other _____

Clinical Area Served:

Please circle "P" for principal area and circle "X" for any other areas that apply.

- | | |
|-------------------------|--------------------------------|
| P x AIDS | P x Soc. Sec. assistance |
| P x Burns | P x Transplant |
| P x Geriatric | P x Medical rehab-catastrophic |
| P x Psychiatric | P x Medical rehab-orthopedic |
| P x Substance abuse | P x Medical rehab-TBI/SCI |
| P x ADA consulting | P x Oncology |
| P x Chronic medical | P x Vocational rehab |
| P x High-risk pregnancy | P x Expert testimony |
| P x Peds/neonatal | P x Workers' comp. |
| P x Life care plans | P x All areas |

Other _____

* I understand that by providing a fax number or email, I am giving Dorland Health express permission to notify me of upcoming programs and/or useful products via facsimile or email.

CONTACT INFORMATION

Please send me my FREE bi-monthly subscription to *Case In Point* magazine.

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